- There are a number of fields where multimedia could be of use.
- Examples:-
  - Business
  - Education
  - Entertainment
  - Home
  - Public Places



#### Business

- Use and Applications
  - Sales / Marketing Presentation
  - Trade show production
  - Staff Training Application
  - Company Kiosk



#### Education

- Use and Applications
  - Courseware / Simulations
  - E-Learning / Distance Learning
  - Information Searching



#### Entertainment

- Use and Applications
  - Games (Leisure / Educational)
  - Movies
  - Video on Demand
    - Online



#### Home

- Use and Applications
  - Television
  - Satellite TV
  - SMS services (chats, voting, reality TV)

#### Public Places

- Use and Applications
  - Information Kiosk
  - Smart Cards, Security



- I. Briefing Products
- Reference Products
- 3. Database Products
- 4. Education and Training Products
- 5. Kiosk
- 6. Entertainment and Games

# Briefing Products

- Small, straightforward, linear products used to present information quickly and concisely.
- Characteristic of briefing product:
  - ✓ Short Development Cycle
  - ✓ Limited Number of Presentations
  - ✓ Usage of text to present information with <u>limited use</u> of graphic, audio and video.
  - ✓ Have few navigational controls. (mouse click and button press to move from one page to another)
  - Content and the format are suitable for the audience and fulfill the purpose of the presentation.

# Briefing Products

- Good briefing presentation depends on:
  - ✓ The understanding of the presented subject.
  - Seamless integration of content.
  - Consistent layout
- Example:
  - Corporate Presentation
  - ✓ Sales Presentation
  - Educational Lectures



# Reference Products

- Often used for answering specific questions or for general browsing of information. (stored on CD/ DVD ROM)
- Characteristic of reference product:
  - ✓ Used by wide range of user (small adult)
  - ✓ Have navigational menu, book marking, searching, printing utility
- 2 Basic classes of reference product:
  - ✓ Generalized Content (dictionary/encyclopedia)
    - □ Broad treatment of content at a limited depth
  - **✓** <u>Detailed Content</u>
    - ☐ Focus on specific area and provide extensive information.

# Reference Products

- Good usability and success depends on:
  - ✓ The developers understanding the body of information and how the end user will want to access it.
  - ✓ Help function should always available to explain how to access and use the information
- Examples are electronic forms of:
  - Encyclopedia
  - ✓ Dictionaries
  - Cookbooks, Historical, Informative
  - ✓ Scientific surveys.

# Reference Products

Example:





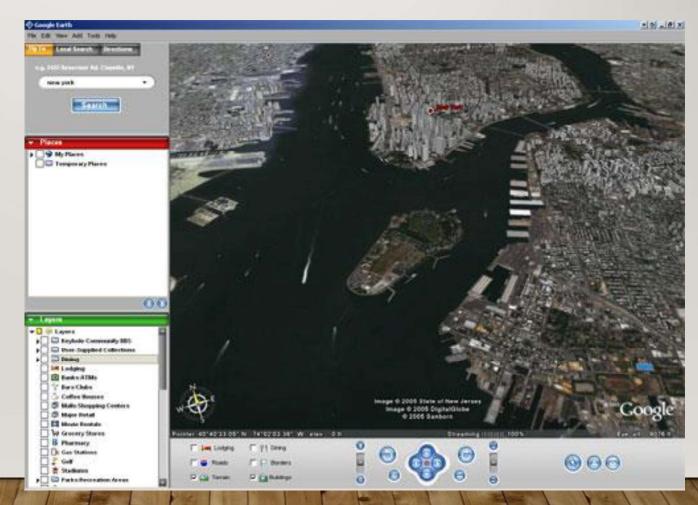
# 3

#### **Database Products**

- Similar to reference product in a sense that large amount of information are made available to the end user.
- Focus on storing and accessing the actual data (multimedia data such as text, graphic, audio, animation and video)
- Characteristics of Database Products are:
  - Manages multimedia data (large data)
  - Descriptive finding methods
    - Content based search
  - ✓ Simultaneous access
    - Online database
  - ✓ Relational consistency in data management.

## **3** Database Products

- Examples are:
  - ✓ Google Search
  - ✓ Google Earth



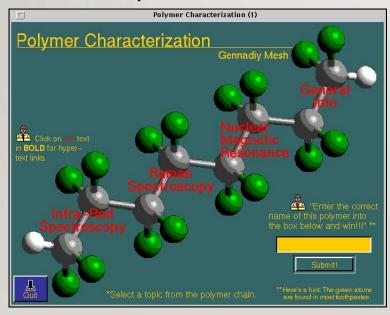
# Education and Training Products

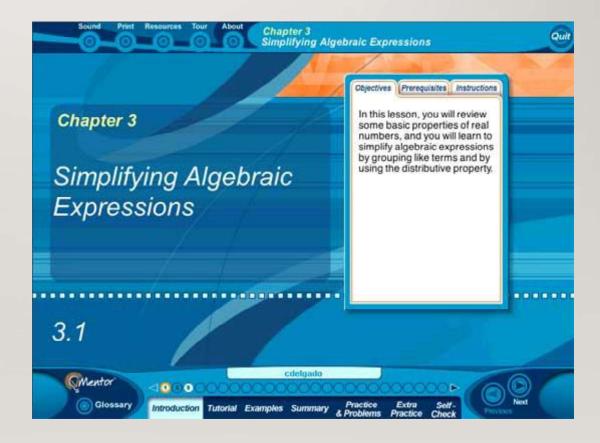
- Similar to textbook or training manuals but have added media such as audio, animation and video.
- Make up a significant share of the multimedia market ranging from prekindergarten to postgraduate offerings from technical to corporate training products.
- 2 categories of reference product:
  - ✓ Instructor Support Products
  - ✓ Standalone or Self-Paced Products
  - Combination Products
- Shares the same characteristics as Reference Product

A monomial of degree !

# Education and Training Products

Example





# **5** Kiosk Products

- A product which is usually stationed at public places and allow the user to find information interactively and also other types of transaction.
- Characteristics of Kiosk Products:-
  - Limited target users and usage.
  - User friendly and easily used by user.
  - ✓ Fast response.



### **5** Kiosk Products

- Categories of Kiosk
  - ✓ Point Of Information
    - □ Provide certain information (example map, timetable etc)
  - ✓ Point Of Sales System
    - □ Allow users to purchase or make orders
- Example of Kiosk Products:-
  - ✓ Instant Photo Booth
  - ✓ Banking Kiosk (money deposit, cheque)
  - ✓ University Information Kiosk



# **6** Entertainment & Games

- Most popular
- Shipped in the form of Interactive CD / DVD ROM.
- Characteristics of E & G Products:-
  - ✓ Immersive.
  - Requires constant feedback and interaction with the user.
  - Challenging and sometimes intriguing for user
  - Enabled online play for more than one user experience.



